

WELLINGTON

Medical Practice

March 2018 Newsletter

DIABETES - OPEN MORNING

09TH MAY 2018

10:00 – 13:00

Come and discuss any DIABETIC issues with our team, meet other local agencies/teams/services and potentially have your DIABETIC review with one of our treatment room team.

Drop in any time between 10.00–13.00 on 09TH May 2018 here at Wellington Medical Practice and join us for a cup of tea to discuss your condition and any support we can offer locally to help you.

Appointments

The appointment system is as follows

How to book an appointment

1) By booking via online access using our practice home page



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2) By phoning the surgery on 01952 226000. You will be asked for a brief reason for the appointment request so you can be booked in with the most appropriate healthcare professional.

3) By presenting at front reception desk. You will be asked for a brief reason for the appointment request so you can be booked in with the most appropriate healthcare professional.

Please note: we no longer offer telephone consultations based on patient feedback. All appointments are face to face appointments at the surgery.

Please note that we have a wide variety of healthcare professionals who are able to help patients.

You can learn more about our healthcare model by visiting our website www.wellingtonmedicalpractice.co.uk

Supporting Charities

We are very proud to be supporting Save the Children, Telford Crisis Support and World Aids Day at the practice; Staff have been very generous with the donations they have given.

Patient Participation Group

Our Patient Participation Group is now up and running, the minutes from the PPG meetings are available on our website. We would like to take this opportunity to thank the members of the PPG for their support and great ideas.

Feedback

Your feedback is very important to us; this enables us to continue to improve the services we are offering you. There are three ways to leave feedback,

- 1) We have feedback forms available at the patient information point,
- 2) We have friends and family feedback
- 3) Alternatively you can leave us a review on NHS Choices

<https://www.nhs.uk/Services/GP/LeaveReview/DefaultView.aspx?id=36411>



Keele
University

A Keele University School of Medicine Teaching Practice

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