# **Newsletter November 2019**

## WELLINGTON

### **Medical Practice**

www.wellingtonmedicalpractice.co.uk

### **OPEN DAYS**

This month we will be covering , COPD, 13/11/19 and Diabetes 27/11/19

# <u>Patient Participation Group</u> (PPG)

We have a PPG board that is updated by our PPG members with new information that they wish to share with patients.

This is located beside the Healthy Hub (BP machine) so look out for updates. Our PPG members will be attending our Open Days, please feel free to have a chat with them.

#### **NHS APP**

If you're a patient at our practice you can now use the new #nhsapp, a simple and secure way to access a range of NHS services on your smartphone or tablet. You can use the #nhsapp to check your symptoms and get instant advice, book appointments, order repeat prescriptions, view your GP medical record and more. For more information go to www.nhs.uk/nhsapp'

### <u>Jack - First Contact</u> <u>Physiotherapist</u>



Jack is settling into his new role, we also have student Physiotherapists on site completing training.

### **Appointments**

In October 2019 we offered 3441

patients face to face

appointments.

Thank you to all the patients who attended their appointments.

In June we had over 210 pre-

booked appointments wasted as patients did not attend and did not cancel their

Appointments.